



## Overview of Dashboard- Seller/Service Provider

## Overview

The Objective is to display the quick snapshot of various entities the seller is engaged in and the actions that need to be taken up by the seller.

The Summary Section would display the summary of the following to the Seller

- **Seller Score-** The Score of the seller on Parameters of Quality, Timely Delivery, Reliability and Coverage
- **Orders**
  - The Number of Orders awaiting acceptance by the Seller
  - The Number of Orders pending Delivery by the Seller
- **Bid/RA**
  - The Total Bid Notifications Received by the Seller for Participation (1 Week data)
  - The total Bids participated by the seller where the Technical or Financial evaluation is pending

- **Products** -The Total Published Products of the Seller  
-The Total Products pending approval for Publishing
- **Incidents** -The Total Incidents raised against the seller where the Seller response (SCN Response) is pending  
-The Total Incidents Raised By or raised against the Seller where action has not been taken by GeM or are not closed
- **Transaction Charges-** The Total Transaction Charges Amount paid by the Seller  
-The Total Transaction Charges pending with the Seller (To be paid by the Seller)

Open gem.gov.in and click on Login

PRODUCTS SERVICES CONTENT

Looking for something on GeM?

Bids Sign Up **Login**

CATEGORIES GeM Advantages GeM Exclusive FAQs Contact Us Rate a Seller New on GeM

**Shri Narendra Modi**  
Hon'ble Prime Minister of India

*" The crisis the world is facing today teaches us that way forward is - Atmanirbhar Bharat (A self - reliant India) "*

Rich Listing of Products / Services Integrated Payment System Multiple Procurement Modes Transparency and Ease of Selling

Ask GeMmy

Not Registered with GeM ? Sign up to experience the Marketplace



Register as Buyer



Register as Seller

### Need help with your Login ?



#### Raise a Ticket

Agents and experts available on a single platform ready to help you



#### Contact Us

Email. [helpdesk-gem\[at\]gov\[dot\]in](mailto:helpdesk-gem[at]gov[dot]in)

Call: 1-1800-419-3436 / 1-1800-102-3436 ( 8 am - 8 pm Mon to Sat )

### Login in to Government e Marketplace | GeM

GeM User Id \* 

Type the characters in the box below. \*

WQKSFG



Enter your User ID and captcha and click on 'Submit'

I shall be entered on next screen post  
il GeM login ID and Captcha validation

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Click on 'Submit'

### Login in to Government e Marketplace | GeM

GeM User Id \* 

Password \* 

Submit

Cancel

[Forgot your GeM password ?](#)

[Reset GeM Password](#)

My Account

Logout

Hello

\*Data updated till yesterday.

Notifications Summary Orders and Payments Bid/RA Category Insights Product and Services Incident

### Notifications

#### Latest Bids

- GEM/2020/B/680108 has been extended to 03/08/2020 09:00
- GEM/2020/B/681095 has been extended to 03/08/2020 09:00
- GEM/2020/B/709460 has been cancelled by buyer.
- You are invited to participate in bid (GEM/2020/B/724878).
- GEM/2020/B/717667 has been cancelled by buyer.
- GEM/2020/B/680108 has been extended to 27/07/2020 09:00
- GEM/2020/B/681095 has been extended to 27/07/2020 09:00
- You are invited to participate in bid (GEM/2020/B/717667).
- You are invited to participate in bid (GEM/2020/B/709460)

#### Purchase Requisitions

Ask GeMmy Number of eligible purchase Requisitions: 0

#### Latest Announcement

- 15 February 2019  
Sellers please note, if you have any catalogs which you were selling successfully on GeM but are no longer available for pairing post movement of your categories to CMS Quadrant 2, please send an email to [oem.services@gem.gov.in](mailto:oem.services@gem.gov.in) with subject "Missing Catalog on GeM" with GeM contract numbers for fulfilled orders /details of the product (brand/model).
- 10 September 2018  
All sellers are hereby notified that strict action would be taken against them and their account will be suspended for 30 days as per the provision in IM policy if it is found that:
  1. Seller withdraws or modifies or impairs or derogates from the bid in any respect during the period ranging from bid publication to bid closure by way of placing of order in favour of bidder(s) and/or award including signing off by bidder(s).
  2. Seller furnishes information/ documents bids which are inaccurate, false, misleading or forged.
  3. Seller fails to furnish requisite performance security / PBG within stipulated time required as per e-bid / RA conditions.
- 06 September 2018  
Sellers may please note that effective 6th September 2018, the ePBG for Bid/RA is to be submitted after the award of the contract. Sellers can login to

Click here and select "My Account" to go to your profile

SHWETA ENTERPRISES

100%

This is your Profile page

You have completed your profile. You can now create catalogue, fulfil orders and participate in Bids.

My Company

My Actions

Personal Settings

My Team

Company Profile

Business / Organisation Type: Proprietorship  
Business / Organisation Name: Shweta Enterprises  
Date Of Incorporation: 01/06/2017  
Are you a Startup?: Yes  
Are you registered with MSME as a Micro or Small Enterprise?:  Yes  No  
Do you want to participate in Bid?:  Yes  No

SAVE





- Products
- Services
- Add New Offering
- Search My Offerings
- View All Categories

Hello !

Notifications Summary Orders and Payments Bid/RA Category Insights Product and Services Incidents G/M Stats

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06 September 2018

Click on 'Products' to add a new product, search a product already uploaded by you or to view all the categories available

Products

Services

Add New Offering

Search Offerings

Hello S

Notifications Summary Orders and Payments Bid/RA Category Insights Product and Services Incidents GEM Stats

### Notifications

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- 06 September 2018



Hello

Rating not Available

Click here to check all the Purchase Requisitions created by the Buyer. You can also participate from here

*\*Data updated till yesterday.*

Notifications Summary Orders and Payments Bid/RA Category

### Notifications

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#### Purchase Requisitions



Number of eligible purchase Requisitions

0



List of Bids

Hello

Rating not Available

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Notifications

Summary

Orders and Payments

Bid/RA

Category insights

Product and Services

Incidents

GeM Stats

Notifications

Click here to check all the Bids available



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06 September 2018



Purchase Requisitions

Number of eligible purchase Requisitions

0

Select the type of Bid you want to participate in or search with the Bid number/Item

HOME / Bid List

Bids / RAs Service Bids/RAs Bunch Bids/RAs Service Bunch Bids/RAs Bid to RAs

FILTER BY Enter search terms

BID NO: GEM/2020/B/680108

Bid/RA Number

Item

Participation Status: Not participated View Corrigendum

Quantity Required: 1

Ministry Of Shipping  
Department Of Public Enterprises  
Perumanoor Po Kochi 682015 Cochin Shipyard Ltd

End Date: 03-08-2020 09:00 AM



Participate

BID NO: GEM/2020/B/681095

Participation Status: Not participated View Corrigendum

Item(s): Swachh Bharat 10-12 Litre Waste Container Set

Department Name And Address:  
Ministry Of Shipping  
Department Of Public Enterprises  
Perumanoor Po Kochi 682015 Cochin Shipyard Ltd

Start Date: 20-06-2020 07:05 PM

End Date: 03-08-2020 09:00 AM

Quantity Required: 1



Participate

Ask GeMmy

BID NO: GEM/2020/B/724878

Participation Status: Not participated



Hello Shweta!

Click here to check all the Orders

Rating not Available

\*Data updated till yesterday.

Notifications

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### Notifications

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06 September 2018

#### Purchase Requisitions



Ask GeMmy

Number of eligible purchase Requisitions

0

# ORDERS (103)



Products ▾  
Products  
Services

All Orders ▾

CONTRACT # GEMC-511687733303702 **ORDER ACCEPTED**  
Contract Date: 11/02/2019

Click here to filter out the Orders basis Products or Services

Order Details

Buyer: Rahul r  
Department: Central council for research in ayurvedic sciences  
Location: Svfgdsgbfh

Total order value ₹ 30.00 Quantity: 1 nos

View Details



CONTRACT # GEMC-511687787792979 **ORDER CANCELLED**  
Contract Date: 31/01/2019

Buyer: Rahul r  
Department: Central council for research in ayurvedic sciences  
Location: Svfgdsgbfh

Total order value ₹ 6.00 No. of Consignee: 1  
Quantity: 3 nos

View Details

# ORDERS (103)

Products

- All Orders
- All Orders
- Placed
- Accepted
- In Progress
- Completed
- Cancellation Requested
- Cancelled
- Paid

CONTRACT # GEMC-511687733303702 **ORDER ACCEPTED**  
Contract Date: 11/02/2019

[Click here to view the Order status](#)

**Buyer: Rahul r**  
Department: Central council for research  
in ayurvedic sciences  
Location: Svfgdsgbfh

Total order value  
₹ 30.00

No. of Consignee: 1  
Quantity: 1 nos



CONTRACT # GEMC-511687787792979 **ORDER CANCELLED**  
Contract Date: 31/01/2019

**Buyer: Rahul r**  
Department: Central council for research  
in ayurvedic sciences  
Location: Svfgdsgbfh

Total order value  
₹ 6.00

No. of Consignee: 1  
Quantity: 3 nos

[View Details](#)



Click here to view the Market, the products and services available there

GeM facilitates procurement for POSHAN ABHIYAAN

[Explore Now](#)



Products on GeM



### POSHAN Abhiyaan Categories



Stadiometer Height Measuring - ICDS



Baby Hanging Scale - ICDS



Infantometer for Child Height - ICDS



Weighing Machine - ICDS



Smart Phone - ICDS



Power Bank





Hello S

Click here to view your Dashboard

Rating not Available

Notifications

Summary

Orders and Payments

Bid/RA

Category Insights

Product and Services

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GeM Stats

\*Data updated till yesterday.

### Notifications

1. All the Sellers are hereby notified that you will not be allowed to generate an invoice, once the delivery period of an order has expired. This would be applicable for the order created after **08.07.2020**
2. All the Sellers are hereby notified that they can now create Supplementary Invoice for replacement supplies and / or rectification of defects done for the Rejected Goods.  
Seller would get the following options to create the supplementary invoice for the rejected quantity:
  - I) Rectification at Consignee End
  - II) Rectification at Seller End
  - III) Replacement at Seller End
  - IV) Rectification & Replacement at the Seller End
  - V) Rectification at Consignee End and Replacement at Seller end
3. Dear Seller,  
In order to ensure that all your offerings on GeM are up to date in terms of offer price, inventory position, delivery locations, discounts etc., it is now mandatory for all sellers to update these details regularly. Any offerings not updated for 60 days will be automatically marked as expired on the platform and will not be

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10 September 2018



Ask GeMmy

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Hello

Rating not Available

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Notifications

Summary Orders and Payments Bid/RA Category Insights Product and Services Incidents GeM Stats

### Notifications

1. All the Sellers for the order
2. All the Sellers Rejected Goods Seller would get:
  - I) Rectification
  - II) Rectification at Seller End
  - III) Replacement at Seller End
  - IV) Rectification & Replacement at the Seller End
  - V) Rectification at Consignee End and Replacement at Seller end

The Notifications for the Seller would get displayed in the Notification section

1. Notification on Latest Bids
2. Latest Announcement

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Ask GeMmy

Hello M

Rating not Available

Notifications **Summary** Orders and Payments Bid/RA Category Insights

### Seller Rating

#### Seller Rating

Overall Rating 3.38	Delivery Rating 2.13	Reliability Rating 3.00	Coverage Rating 4.77
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#### Orders

Total Orders 596	Pending Acceptance 0	Pending Delivery 171
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#### Products and Services

Total 2.84K	Public 2.5
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#### Bid and RA

Total Bids 156	Bids Won 32	Bids Lost 124
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#### Transaction Charges

Total Charges 0	Percentage (
--------------------	-----------------

#### Incidents raised against you

Total Incidents 15	Pending Response 0	Pending Resolution 15
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- **“MSME Logo”** would be displayed for MSME Sellers
- **“Startup India Logo”** would be displayed for Startup India registered sellers. On clicking, it would redirect the seller to a new link to capture the additional details
- **“Vendor Assessment Logo”** would open the vendor assessment details of the seller
- **“Ratings”** would display the GeM Rating of the seller
- **“Navigation menu”** consists of Notification Section, Summary Section, Orders and Payments (Seller statistics), Bid/RA (Statistics & Insights), Insights (Category & Products), Products and Services (Product Upload details and statistics), Incidents (Statistics) and GeM Statistics.

The Seller can see the Total Orders value and total order volume of all the orders placed

**Total Order Value & Volume (Till Date)**

<p>Order Value</p> <p><b>₹5.1Cr</b></p>	<p>Order Volume</p> <p><b>5.0K</b></p>
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The Order Statistics would display the Number of Orders at various stages of the Order Processing Lifecycle. The Click on the Number of orders would open up a detailed Report

Order Statistics	
Order Status	
Cancellation Requested By Buyer	-
Delivery In-Progress	<a href="#">145</a>
Order Accepted	<a href="#">24</a>
Order Cancelled	<a href="#">1</a>
CRAC Generated	<a href="#">290</a>
Order Paid	<a href="#">16</a>
Waiting for Seller Cancellation Confirmation	<a href="#">1</a>
Waiting for Transaction Charges Payment	<a href="#">1</a>

The total orders awaiting Acceptance would allow the seller to quickly accept the Orders Placed with them

**Orders Awaiting Acceptance**

Sort By number - ASC x

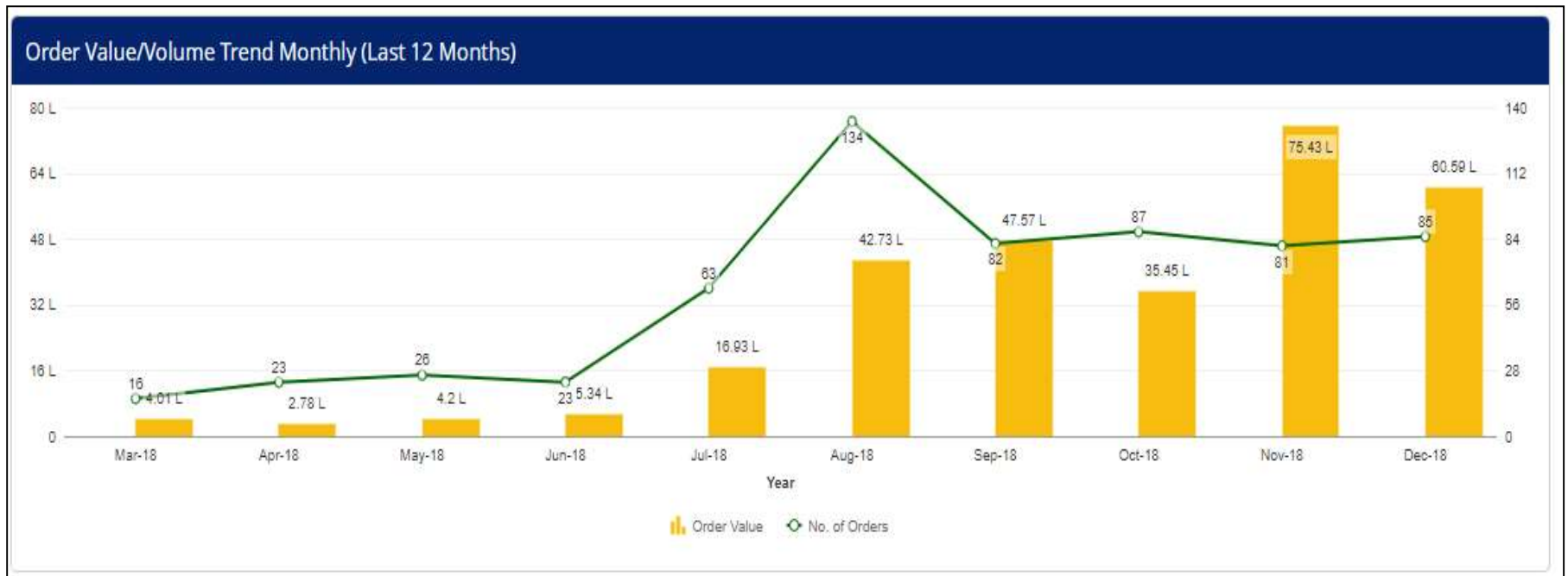
<p>GEMC-511687708797555 </p> <p>Contract Date: 20/12/2018</p> <p>Buyer: Amit Gupta</p>	<p><b>₹ 550.00</b></p> <p>Expire by: Expiring within 116 hours</p>
--	--

[Accept](#)

## Order – Trends - Continue

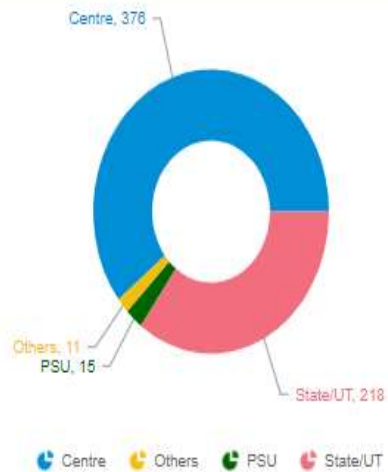
The Objective is to display the following to the Sellers:

1. Monthly Order Volume and Value Trend of their own orders
2. Bifurcation of their Order Value Based on the Buyers to whom the sellers have delivered the Products/services
3. Bifurcation of their Order Value Based on the Purchase mode – Bid, Direct Purchase

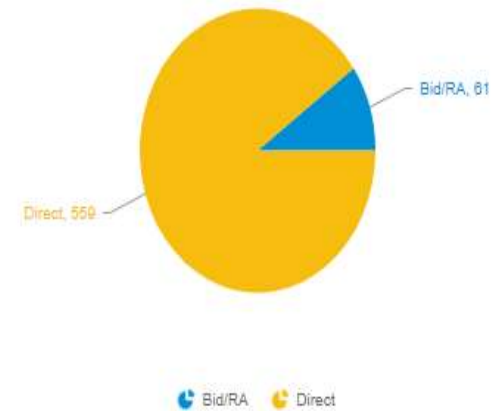


## Order Trends continued

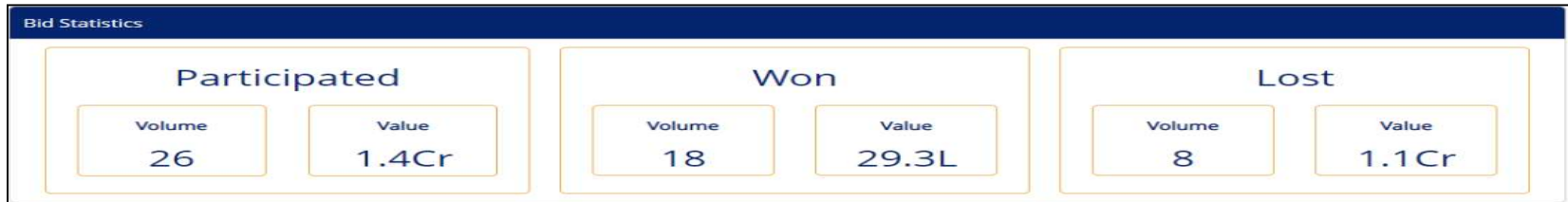
Buyer Organization Wise Order Volume (Last 12 Months)



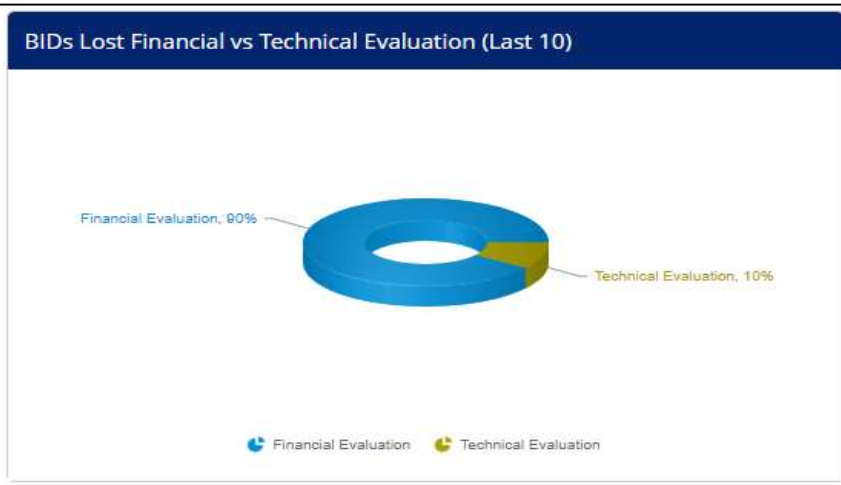
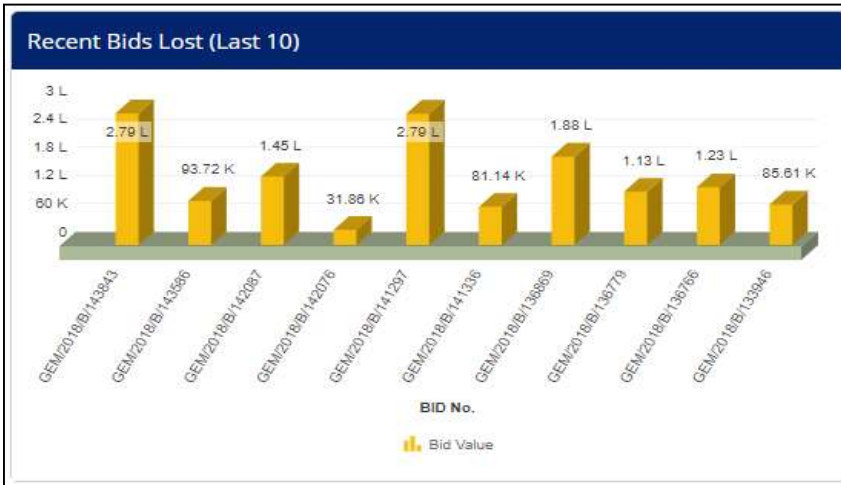
Purchase Mode Wise Order Volume (Last 12 Months)



The Bid Statistics would display the Bid value and Volume of the Participated Bids, Bids won and Bids Lost



The Recent 10 Bids lost and the Stage of evaluation in which those bids were lost is displayed along with a Graph showing Technical and financial comparative analysis





Hello [User Name]!

Rating not Available

Notifications Summary Orders and Payments Bid/RA **Category Insights** Product and Services Incidents GeM Stats

\*Data updated till yesterday.

### Manage Catalogue

Products Services

Click here to check the Category in detail

The biggest buyers are waiting to see what you have in store

Start Your Product Catalog Today

Manage Products

### Catalogue Statistics

Status	Count
Discontinued	1
Draft Products	1
Published	3

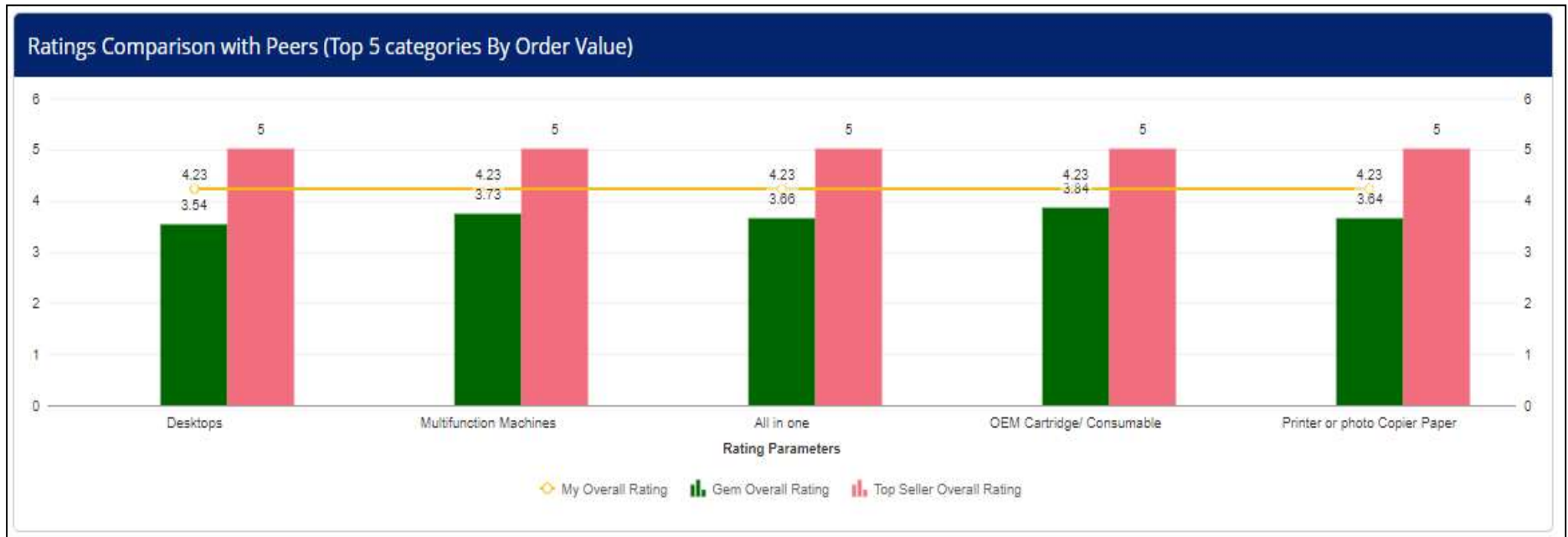
### Category Wise Listing

Category Name	No Of Sellers
11jan_2045	335
43120000	90
Abrasives And Abrasive Media	6
Accounting Based Credit Products	511
Active Play Equipment And Accessories	54
Acute Care Monitoring Units And Related Products	556
Adhesives	782
Adrenergic Blocking Agents	1
Aerobic Training Equipment	1,085
Aerobic Training Equipments	451

<< < 1 2 3 4 5 > >>

Ask GeMmy

## Category - Insights

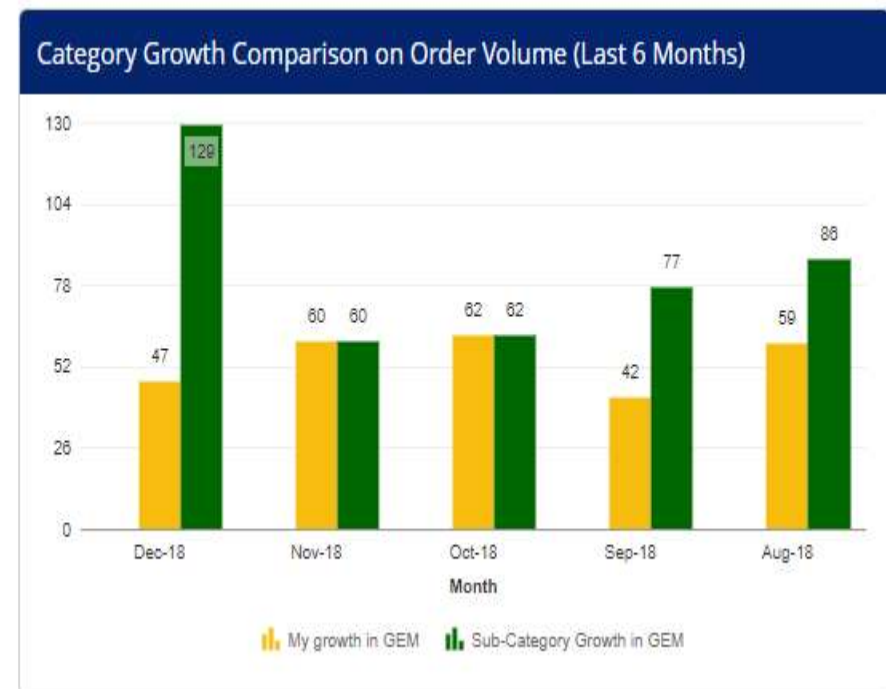


Rating Insights display the comparison of Sellers Rating with GeM Overall Rating and Top Rated seller in the Sub category

## Category Insights continued

**Comparison of growth achieved by Seller in Order Volume with that of GeM in the Subcategory**

**Comparison of growth achieved by Seller in Order value with that of GeM in the Subcategory**



## Category Insights continued

The Buyer Insights would provide percentage wise bifurcation of the Buyers (Top5) that have placed orders in the Sub categories of sellers

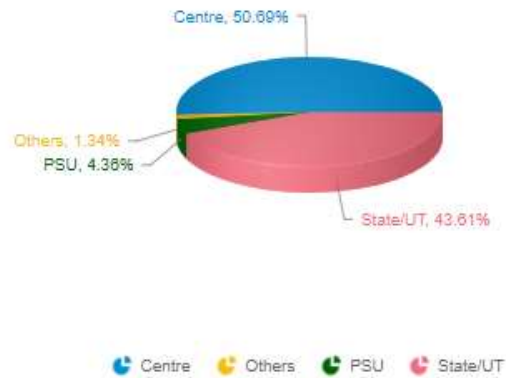
The Buyer bifurcation has been divided on the basis of Central Governments and State Governments



## Category Insights continued

The Consignee location insights would present bifurcation of Top 5 Consignees states of the Sellers subcategories on GeM

Business By Buyer-Consolidated (Last 12 Months)



Business By Consignee Location (Last 12 Months)



Hello S

Rating not Available

Notifications Summary Orders and Payments Bid/RA Category Insights **Product and Services** Incidents GeM Stats

\*Data updated till yesterday.

### Manage Catalogue

Products Services

The biggest buyers to see what you have

[Start Your Product](#)

[Manage Products](#)

### Catalogue Statistics

Status	Count
Discontinued	1
Draft Products	1
Published	3

### Category Wise Listing

Category Name	No Of Sellers
...	335
...	90
Abrasive Media	6
Medicinal Credit Products	511
Active Play Equipment And Accessories	54
Acute Care Monitoring Units And Related Products	556
Adhesives	782
Adrenergic Blocking Agents	1
Aerobic Training Equipment	1,085
Aerobic Training Equipments	451

<< < 1 2 3 4 5 > >>

Click here to check Product & Services in detail

Ask GeMmy

The Incident Management can be used to raise the Incidents for Pre-order placement and Post order placement deviations. The Pre-order placement Incident management will deal with the deviations in product Catalogue. The Post Order Placement Incident Management will deal with the Contract deviations.

Hello M

Rating not Available

Notifications

Summary

Orders and Payments

Bid/RA

Category Insights

Product and Services

Incidents

GeM Stats

\*Data updated till yesterday.

## Incident Statistics

### Incident Status

### Count

Closed

[263](#)

Escalated to GeM

[21](#)

In-Progress

[10](#)

Pending

[13](#)

Recommended Action

[11](#)

Rejected

[7](#)

SCN Sent

[24](#)

Action Taken

[1](#)

The Incident Statistics would display the Number of incidents at various stages of the Incident Lifecycle. The Click on the Number of Incidents would open up a detailed Report

Notifications

Summary

Orders and Payments

Bid/RA

Category Insights

Product and Services

Incidents

GeM Stats

\*Data updated till yesterday.

### GeM Statistics

₹ 46614.92Cr

Transaction Value for Products in GeM

Clicking here would show the transaction values of Products & Services on GeM

4224746

Transaction Count for Products in GeM

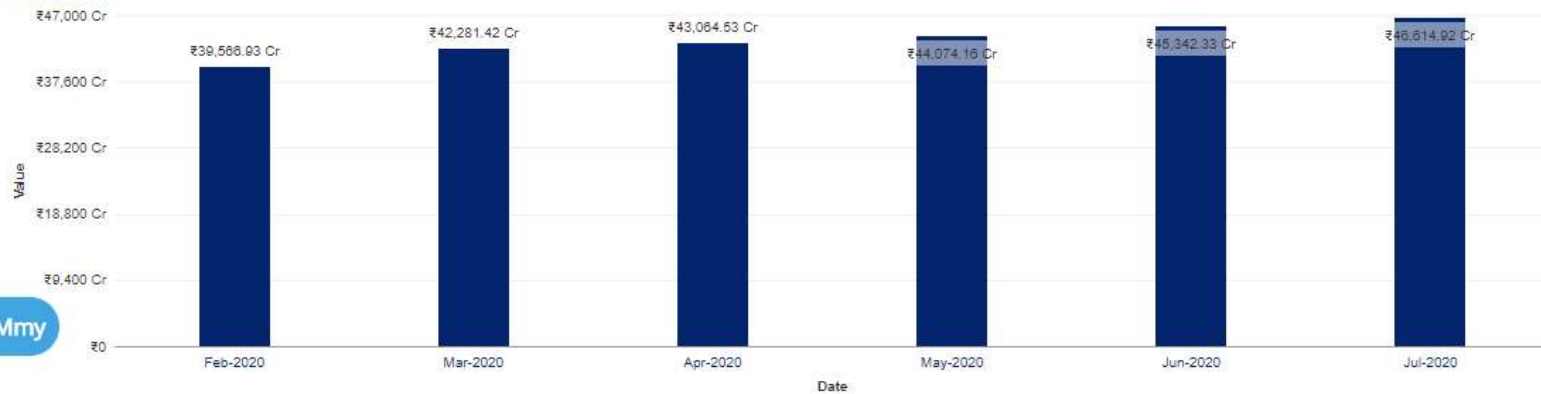
37725

Transaction Count for Services in GeM

### Last Six Months Transaction in GeM

Product

Service







**GeM**  
Government  
e Marketplace

Efficient • Transparent • Inclusive